



## **LEVO PRODUCTS WARRANTY**

### **Frame**

3 Year Warranty

Frame will be replaced within the first 24 month period. Thereafter, LEVO Australia will extend the warrant for a further 1 year and will either replace or repair frame.

### **Controller – where applicable**

12 Month Warranty

Controllers and associated hardware will be repaired where possible. Replacement will only occur if repair is not practical or not possible.

### **Actuators /**

24 Month Warranty

Automatic replacement within six month period of invoice. There afterwards, unit must be returned for evaluation and possible repair before replacement.

### **Motors / Gearboxes – where applicable**

12 Month Warranty

Automatic replacement within six month period of invoice. There afterwards, unit must be returned for evaluation and possible repair before replacement.

### **Batteries**

No Warranty

### **Upholstery**

12 Month Warranty

This will cover against defects in materials or workmanship. Warranty does not cover against normal wear, tear or damage.

### **Tyres and Tubes**

No Warranty

### **Parts**

Components replaced during the warranty period will be warranted for the remainder of the warranty period.

### **Spare Parts and Accessories**

All spare parts and accessories sold will have a 12 month warranty period from date of purchase.



### **Conditions**

Under normal conditions no responsibility will be taken for the repair or replacement of the product that has not been maintained in accordance with manufacturer's recommendations or is not as a direct result of an original manufacturing defect.

MiTech Pty Ltd (Trading as LEVO Australia) warrants all manufactured and distributed products against defects in materials and workmanship for a period of one year or for a period otherwise stated in this warranty from date of purchase.

MiTech Pty Ltd will repair or replace any part, as required, provided the purchase product is delivered intact and prepaid to a location authorized by MiTech Pty Ltd within the prescribed period of warranty.

This warranty does not extend to parts or components damaged by misuse, neglect, accident or improper installation, nor those tampered with, altered or serviced by an agency not authorized by MiTech Pty Ltd.

The foregoing in lieu of all other warranties expressed, implied or statutory, MiTech Ltd sole liability shall be repair or replace of components as specified above.

### **Important:**

1. MiTech Pty Ltd (Trading as LEVO Australia) does not warrant either expressly or impliedly the suitability of the wheelchair for the purchaser or any intended user. Purchasers and intended users are advised that advice from an appropriate registered medical practitioner or health professional should be obtained prior to using the wheelchair.
2. Except insofar as is prohibited by statute, MiTech Pty Ltd shall not be responsible for damage, injury or loss of any kind to any property or person how so ever caused arising from or in connection with LEVO AG products. All conditions and warranties that (but for this provision) would be implied in favour of, and all rights and remedies that (but for this provision) would be conferred upon the purchaser or other persons against MiTech Pty Ltd arising under or as a result of the Trade Practices Act 1974, any other legislation or the general law are excluded and limited to the maximum extent possible and in cases where MiTech Pty Ltd liability cannot be completely excluded but may be limited to one of the following (at the option of MiTech Pty Ltd).
  - a. The replacement of the LEVO wheelchair or the supply of an equivalent wheelchair.
  - b. The repair of the LEVO wheelchair.
  - c. The payment of the cost of replacing the LEVO wheelchair or of acquiring an equivalent wheelchair.
  - d. The payment of the cost of having the LEVO wheelchair repaired.